

CUSTOMER CASE STUDY

Baker Sterchi Cowden & Rice, L.L.C



Customer Profile

Baker Sterchi Cowden & Rice, L.L.C (BSCR) is a Kansas City-based law firm that specializes in defense litigation. BSCR offers expertise in areas such as civil litigation, regional and national litigation management, business, construction, pharmaceutical and product liability. The firm employs approximately 50 dedicated litigators and a substantial staff of litigation paralegals.

Apart from its Kansas City, Mo. headquarters, BSCR also has offices St. Louis, Mo. and Overland Park, Mo.

BSCR faced a unique Web security challenge in that its employees need access to a wide range of websites in order to properly research and service their clients. Because of this, it was essential that BCSR employed a strategic Web security solution – one that would allow adequate website accessibility while still ensuring top-notch protection from the growing number of increasingly sophisticated Web threats.

BSCR also needed a solution that could be easily customized, rapidly deployed at various locations and would eliminate the burden of hardware maintenance and upkeep.

The Challenge

The primary challenge that BSCR faced was allowing users to access business-critical websites while still maintaining consistent protection from growing Web threats.

“We previously used other online security solutions like WatchGuard, but I was never completely satisfied with the level of protection that they offered and there was no way to generate block or user reports,” said Jon Coleman, director of information technology at BSCR. “Since using ScanSafe, we’ve blocked it all and I can run reports that prove it.”

BSCR also required a solution that could be seamlessly deployed at all three of its locations and would allow for easy customization based on company policies.

“ScanSafe allows me to tweak and modify browsing filters as needed,” said Coleman. “I can control and monitor Web activity at all three locations from my home base. This has been very convenient, as our business needs and policies are constantly evolving.”

In addition, the company was looking to reduce the manpower and cost that went into the maintenance and upkeep of their previous Web security solutions.

“I spent a significant amount of time managing our previous Web security solutions,” said Coleman. “Using a managed, in-the-cloud Web security solution has remedied a lot of that. With ScanSafe, we’re definitely saving a significant amount of time and money.”

About Baker Sterchi Cowden & Rice, L.L.C



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Industry

Legal

Solution

Web Malware Scanning and Web Filtering

Results

- Before using ScanSafe spent significant time managing past Web security solutions cleaning up infected machines
- Lower costs associated with management administration
- 24/7 real-time scanning and threat protection
- Global integrated solution
- Rapid deployment across various locations
- Very low latency
- Increased productivity and reduction in bandwidth consumption

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www.scansafe.com/resources

The ScanSafe Solution

BSCR has been a ScanSafe customer since June 2008 and is protecting over 150 users in three locations.

ScanSafe is providing BSCR with both Web Malware Scanning and Web Filtering.

Web Malware Scanning offers protection from Web-borne viruses and is powered by ScanSafe's Outbreak Intelligence™, a proprietary security platform that detects zero-hour and known malware threats. By using a combination of multiple, correlated detection technologies, automated machine-learning heuristics, and the industry's largest Web data set, Outbreak Intelligence provides the most effective solution against new and known Web malware. It removes harmful viruses before they reach the corporate network. It also delivers protection against threats that use stealth or deception. Finally, it helps identify machines which are already infected with spyware.

"Our reasoning for choosing ScanSafe was simple – the service saves our company time, money and hassle," said Coleman. "ScanSafe's reporting capabilities are also superior – this has been especially helpful on the management side of things. If I need to run a report on certain user, I can. This wasn't an option with our previous Web security solution."

ScanSafe Web Filtering provides control over how BSCR employees use the Internet. It provides easy-to-use tools to create, enforce and monitor company Web usage policies. Using the most accurate categorization databases, Web Filtering helps manage the firm's Internet traffic, protecting the network and staff from undesirable Web content.

BSCR has also tested ScanSafe's Anywhere+ solution. Anywhere+ is Web security-as-a-service for real-time protection and policy enforcement for roaming employees. Anywhere+ protects roaming employees wherever they are working – at home, at a client office, in an airport lounge or hotel hotspot.

"ScanSafe's Anywhere+ service is fantastic," said Coleman. "We'd like to get it deployed as soon as possible."

The Results

ScanSafe is now the first line of Web defense for employees at BSCR. The firm relies on ScanSafe's experts to filter Web traffic at the source, ensuring it is free from malware.

"Because of the nature of the legal business, I often have to deal with Web filtering on a case-by-case basis and ScanSafe gives me the ability to do so," said Coleman. "Our attorneys sometimes need access to websites that would be blocked by traditional Web filters, so I've appreciated the ease in customization that ScanSafe provides."

ScanSafe's technology has so far proved to be 100 percent effective at blocking all known and emerging Web threats. It provides features that enable BSCR to retain control over its own policies while removing the hassle and expense of maintaining an in-house solution.

"There haven't been any successful attacks since we deployed ScanSafe and we would certainly recommend the solution to other companies," said Coleman.

About ScanSafe SaaS Solutions

ScanSafe is the pioneer and largest global provider of SaaS Web Security, ensuring a safe and productive Internet environment for businesses. ScanSafe solutions keep malware off corporate networks and allow businesses to control and secure the use of the Web. As a SaaS solution, ScanSafe eliminates the burden of purchasing and maintaining infrastructure in-house, significantly lowering the total cost of ownership. Powered by its proactive, multilayered Outbreak Intelligence™ threat detection technology, ScanSafe processes billions of Web requests each month for thousands of enterprise customers.

In 2009, the company was awarded "Best Content Security" solution by SC Magazine Europe for the third consecutive year.

For more information, visit www.scansafe.com

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